**WHAT IS CLAIMED IS:**

1. A method for facilitating mediated virtual communication, comprising:
facilitating data-based communication, between a mediation subscriber communication device and a mediation system, for performing a decision operation with a mediation subscriber; and
facilitating voice-based communication, by the mediation system, for performing a mediated follow-through operation associated with a mediated party.

2. The method of claim 1 wherein facilitating data-based communication includes transmitting, for reception by the mediation subscriber communication device, data including a contextual communication summary.

3. The method of claim 2 wherein facilitating data-based communication includes transmitting, for reception by the mediation subscriber communication device, data including a plurality of follow-through actions.

4. The method of claim 3 wherein facilitating data-based communication includes receiving, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary and the data packet including the plurality of follow-through actions.

5. The method of claim 1, further comprising:
facilitating data-based communication, between the mediation system and the mediation subscriber communication device, for receiving an availability status from the mediation subscriber communication device.

6. The method of claim 5 wherein facilitating data-based communication for receiving an availability status includes:

transmitting, for reception by the mediation subscriber communication system, data including a plurality of availability selectors; and

receiving, from the mediation subscriber communication device, data including a present availability status after transmitting the data packet including the plurality of availability selectors.

7. The method of claim 5 wherein facilitating data-based communication for receiving an availability status includes:

receiving, from the mediation subscriber communication device, data including a present availability status.

8. The method of claim 1 wherein facilitating data-based communication includes:

transmitting, for reception by the mediation subscriber communication device, data including a contextual communication summary; and

receiving, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary.

9. The method of claim 1 wherein facilitating data-based communication includes:

determining a selected mediation information menu from a plurality of mediation information menus; and

transmitting, from the mediation system for reception by the mediation subscriber communication device, data including the selected mediation information menu.

10. The method of claim 9 wherein determining the selected mediation information menu includes determining the selected mediation information menu from an availability status menu.

11. The method of claim 9 wherein determining the selected mediation information menu includes determining the selected mediation information menu from a follow-through action menu.

12. The method of claim 9 wherein determining the selected mediation information menu includes determining the selected mediation information menu from an options menu.

13. The method of claim 9 wherein determining the selected mediation information menu includes determining the selected mediation information menu from a services menu.

14. The method of claim 9 wherein determining the selected mediation information menu includes determining the selected mediation information menu from an arrangement options menu.

15. A method for facilitating mediated virtual communication, comprising:

facilitating data-based communication, between a mediation subscriber communication device and a mediation system, for performing a decision operation with a mediation subscriber, wherein facilitating said data-based communication includes:

determining a selected mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu; and

transmitting, from the mediation system for reception by the mediation subscriber communication device, data including the selected mediation information menu; and

facilitating voice-based communication, by the mediation system, for performing a mediated follow-through operation associated with a mediated party.

16. The method of claim 15 wherein facilitating data-based communication includes:

transmitting, for reception by the mediation subscriber communication device,data including a contextual communication summary and data including a plurality of follow-through actions; and

receiving, from the mediation subscriber communication device,data including a selected follow-through action after transmitting the data packet including the contextual communication summary and the data packet including the plurality of follow-through actions.

17. The method of claim 15, further comprising:

facilitating data-based communication, between the mediation system and the mediation subscriber communication device, for receiving an availability status from the mediation subscriber communication device.

18. The method of claim 17 wherein facilitating data-based communication for receiving an availability status includes:

transmitting, for reception by the mediation subscriber communication system, data including a plurality of availability selectors; and

receiving, from the mediation subscriber communication device, data including a present availability status after transmitting the data packet including the plurality of availability selectors.

19. The method of claim 15 wherein facilitating data-based communication includes:

transmitting, for reception by the mediation subscriber communication device, data including a contextual communication summary; and

receiving, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary.

20. A computer program product, comprising:

a computer program processable by a mediation system; and

an apparatus from which the computer program is accessible by the mediation system;

the computer program capable of enabling the mediation system to:

facilitate data-based communication, between a mediation subscriber communication device and the mediation system, for performing a decision operation with a mediation subscriber; and

facilitate voice-based communication, by the mediation system, for performing a mediated follow-through operation associated with a mediated party.

21. The computer program product of claim 20 wherein enabling the mediation system to facilitate data-based communication includes enabling the mediation system to transmit, for reception by the mediation subscriber communication device, data including a contextual communication summary.

22. The computer program product of claim 21 wherein enabling the mediation system to facilitate data-based communication includes enabling the mediation system to transmit, for reception by the mediation subscriber communication device, data including a plurality of follow-through actions.

23. The computer program product of claim 22 wherein enabling the mediation system to facilitating data-based communication includes enabling the mediation system to receive, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary and the data packet including the plurality of follow-through actions.

24. The computer program product of claim 20 wherein the computer program is further capable of enabling the mediation system to:

facilitate data-based communication, between the mediation system and the mediation subscriber communication device, for receiving an availability status from the mediation subscriber communication device.

25. The computer program product of claim 24 wherein enabling the mediation system to facilitate data-based communication for receiving an availability status includes enabling the mediation system to:

transmit, for reception by the mediation subscriber communication system, data including a plurality of availability selectors; and

receive, from the mediation subscriber communication device, data including a present availability status after transmitting the data packet including the plurality of availability selectors.

26. The computer program product of claim 24 wherein enabling the mediation system to facilitate data-based communication for receiving an availability status includes enabling the mediation system to:

receive, from the mediation subscriber communication device, data including a present availability status.

27. The computer program product of claim 20 wherein enabling the mediation system to facilitate data-based communication includes enabling the mediation system to:

transmit, for reception by the mediation subscriber communication device, data including a contextual communication summary; and

receive, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary.

28. The computer program product of claim 20 wherein enabling the mediation system to facilitate data-based communication includes enabling the mediation system to:

determine a selected mediation information menu from a plurality of mediation information menus; and

transmit, from the mediation system for reception by the mediation subscriber communication device, data including the selected mediation information menu.

29. The computer program product of claim 28 wherein enabling the mediation system to determine the selected mediation information menu includes enabling the mediation system to determine the selected mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu; a services menu and an arrangement options menu.

30. A computer program product, comprising:

a computer program processable by a data processor to to implement a mediation system; and

an apparatus from which the computer program is accessible by the data processor;

the computer program capable of enabling the data processor to:

facilitate data-based communication, between a mediation subscriber communication device and a data processor, for performing a decision operation with a mediation subscriber, wherein enabling the data processor to facilitating said data-based communication includes enabling the data processor to:

determine a selected mediation information menu from a group of mediation information menus consisting of an availability status menu, a follow-through action menu, an options menu, a services menu and an arrangement options menu; and

transmit, from the data processor for reception by the mediation subscriber communication device, data including the selected mediation information menu; and

facilitate voice-based communication, by the data processor, for performing a mediated follow-through operation associated with a mediated party.

31. The computer program product of claim 30 wherein enabling the data processor to facilitate data-based communication enabling the includes enabling the data processor to:

transmit, for reception by the mediation subscriber communication device, data including a contextual communication summary and data including a plurality of follow-through actions; and

receive, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary and the data packet including the plurality of follow-through actions.

32. The computer program product of claim 30 wherein the computer program is further capable of enabling the data processor to:

facilitate data-based communication, between the data processor and the mediation subscriber communication device, for receiving an availability status from the mediation subscriber communication device.

33. The computer program product of claim 32 wherein enabling the data processor to facilitate data-based communication for receiving an availability status includes enabling the data processor to:

transmit, for reception by the mediation subscriber communication system, data including a plurality of availability selectors; and

receive, from the mediation subscriber communication device, data including a present availability status after transmitting the data packet including the plurality of availability selectors.

34. The computer program product of claim 32 wherein enabling the data processor to facilitate data-based communication includes enabling the data processor to:

transmit, for reception by the mediation subscriber communication device, data including a contextual communication summary; and

receive, from the mediation subscriber communication device, data including a selected follow-through action after transmitting the data packet including the contextual communication summary.

35. A system for facilitating mediated virtual communication, comprising:

a mediation system connected to a data packet network and to a voice network, the mediation system being capable of:

facilitating data-based communication, between a mediation subscriber communication device and a mediation system, for performing a decision operation with a mediation subscriber; and

facilitating voice-based communication, by the mediation system, for performing a mediated follow-through operation associated with a mediated party.